



Annual Perception Survey reveals uMhlanga Rocks remains a highly recommended precinct despite challenges.

The uMhlanga Urban Improvement Precinct's (UIIP) latest Annual Perception Survey revealed that, despite the challenges with the precinct's roadworks and sewer infrastructure, most respondents would recommend the precinct. The survey which is conducted annually also showed a solid business confidence rating and that respondents gave the precinct's overall cleanliness and security a big thumbs up.

The uMhlanga UIP, which extends from Durban View Park in the south to the Ohlanga Estuary in the north and incorporates Lagoon Drive, is mandated to collectively manage the UIP's public areas, in collaboration with the municipality in providing supplementary services with the aim of delivering an exceptional experience of place. In so doing the UIP protects private property owner interests and ensures the precinct is a place where businesses, residents and visitors can thrive.

The survey was distributed to businesses, residents, and visitors to the precinct digitally. 238 respondents rated the precinct's security, cleanliness, green open spaces, general experience and what their business confidence levels were. Out of 10, the business confidence and experience ratings were 6,8 and 6,58 respectively with 82% of respondents stating the uMhlanga Rock's overall offering was great or exceeded expectations.

A combined 82% of people said they felt safe or reasonably safe in the precinct at night-time. Identified areas of concern included ageing sewerage infrastructure, beach closures, water quality, and taxi and bus congestion.

What respondents like most about uMhlanga Rocks are its beaches, the promenade, and the feeling of safety while out and about in public areas.

On this outcome, uMhlanga UIP precinct manager Dewet Geldenhuys comments: "We are aware of what the precinct's transport, infrastructure and water quality challenges are and while these fall outside the UIP's mandate, we have been at the forefront addressing these issues through various initiatives and collaborating with the relevant municipal departments."

On the survey results uMhlanga Promenade UIP chairman John Lee comments: "It's been a challenge to stay on top of some of uMhlanga Rock's areas of concern that don't ordinarily fall within our influence. However, we are committed to this community, and it is gratifying to see that perceptions of the area remain high. We believe this is due to the uMhlanga UIP's efforts to address the precinct's ever-changing needs and keep the area safe, clean, and green."

Please click [here](#) for more stats from the uMhlanga UIP perception survey.

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The uMhlanga Urban Improvement Precinct (UUIP)

Established and funded by uMhlanga Rocks property owners the UIP creates desirable and well managed public spaces in uMhlanga Rocks by establishing private sector / municipal partnerships while delivering privately funded security, cleaning, maintenance, greening and marketing services.

For more information visit www.umhlangauip.co.za

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