

Umhlanga UIP Operational Stats 2018/2019

- 1,0 Security General
- 2,0 UIP Operational Stats
- 3,0 Communications

1,0 Security General

1,1 Security realted stats	July 19	Aug 19	Sep 19	Oct 19	Nov 19	Dec 19	Jan 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20	Total
UIP arrests & hand over to SAPF / Metro Police	2	1											3
UIP call outs to SAPF / Metro Police	11	9											20
Calls to the Hotline number	1202	1292											2494

1,2 UIP security contractor weekly performance assessment:	July 19	Aug 19	Sep 19	Oct 19	Nov 19	Dec 19	Jan 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20
Hotline number in good working order	Y	Y										
Village Green control room in good order	Y	Y										
Radio system in good working order	Y	Y										
Response vehicle in good working order	Y	Y										
Patrol golfcart in good working order	Y	Y										
SO equipment non compliance	Y	Y										
SO dress code non compliance	Y	Y										
Monthly Shift Report - shifts short	Y	Y										
Monthly Incident Report	Y	Y										
Monthly Security and Bylaw Stats Report	Y	Y										

2,0 UIP Operational Stats

2,1 Service requests - UIP members/stakeholders	July 19	Aug 19	Sep 19	Oct 19	Nov 19	Dec 19	Jan 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20	Total
Number service requests received for the month (eTM +UIP tasking)	30	1											31
Running total of unresolved serv. requests - tasking eTM	0	0											0
Running total of unresolved serv. requests - tasking UIP	0	0											0

2,2 UIP services (initiated by UIP management)	July 19	Aug 19	Sep 19	Oct 19	Nov 19	Dec 19	Jan 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20	Total
Number of service requests to eTM (eTM +UIP tasking)	30	63											93
Running total of unresolved serv. request to eTM	1	1											2
Running total of unresolved serv. request to UIP contractors	0	0											0

2,3 Cleaning General	July 19	Aug 19	Sep 19	Oct 19	Nov 19	Dec 19	Jan 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20	Total
Municipal waste bags filled	2 500	2 500											5 000

2,4 Financials & UIP Levy contributions:	July 19	Aug 19	Sep 19	Oct 19	Nov 19	Dec 19	Jan 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20
Monthly financials completed	Y	Y										
6 monthly reconciling of UIP levy receipts	Y	Y										

2,5 UIP cleaning contractor weekly performance assessment:	July 19	Aug 19	Sep 19	Oct 19	Nov 19	Dec 19	Jan 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20	Total
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