

Health	0	1	0	0	0	0	0	0	0	0	0	0	1
Metro police	3	0	5	2	4	0	0	0	0	0	0	0	14
Parks (beaches & safety)	11	38	14	10	8	0	0	0	0	0	0	0	81
Pollution & Environment	0	0	1	0	0	0	0	0	0	0	0	0	1
Provincial Dept, Transport	1	0	0	1	0	0	0	0	0	0	0	0	2
Roads (pot holes, kerbing, signage, marking)	0	6	0	1	4	0	0	0	0	0	0	0	11
Signage & Advertising	0	1	0	0	0	0	0	0	0	0	0	0	1
Traffic Lights	0	0	0	0	1	0	0	0	0	0	0	0	1
Urban Design	1	4	2	1	2	0	0	0	0	0	0	0	10
Waste Water	7	2	2	2	2	0	0	0	0	0	0	0	15
Other	9	45	19	56	47	0	0	0	0	0	0	0	176
Total	112	144	83	122	155	0	0	0	0	0	0	0	616

3.0 UIP Operational Stats

3.1 Service requests from UIP members & stakeholders	July 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19	Total
Number service requests received for the month (eTM +UIP tasking)	25	93	83	94	68	0	0	0	0	0	0	0	363
Running total of unresolved serv. requests - tasking eTM	0	0	0	0	0	0	0	0	0	0	0	0	0
Running total of unresolved serv. requests - tasking UIP	0	0	0	0	0	0	0	0	0	0	0	0	0

3.2 UIP services (initiated by UIP management)	July 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19	Total
Number of service requests to eTM	87	50	39	30	85	0	0	0	0	0	0	0	291
Running total of unresolved serv. request to eTM	0	0	0	0	0	0	0	0	0	0	0	0	0
Running total of unresolved serv. request to UIP contractors	0	0	0	0	0	0	0	0	0	0	0	0	0

3.3 UIP Special Projects Completed	July 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19	Total
Maintenance projects	23	21	20	20	23	0	0	0	0	0	0	0	107
Greening projects	21	23	20	23	24	0	0	0	0	0	0	0	111
Graffiti tags removed	2	0	2	2	2	0	0	0	0	0	0	0	8
Waste bags removed	2500	2500	2500	1500	1500	0	0	0	0	0	0	0	10500
Animal rescue	1	1	1	1	0	0	0	0	0	0	0	0	4

3.4 Standing Meetings Attended	July 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19	Total
Municipal FESMAC (Sec. services)	0	0	0	0	1	0	0	0	0	0	0	0	1
Monthly - UIP Secure. Forum (Sec. services)	1	1	1	1	1	0	0	0	0	0	0	0	5
Monthly - SAPF / CPF Sec. 3A (Sec. services)	1	1	1	1	1	0	0	0	0	0	0	0	5
Monthly - SAPF / CPF Business Forum	0	0	0	0	0	0	0	0	0	0	0	0	0
Council UIP Forum	1	0	0	0	0	0	0	0	0	0	0	0	1
Umlhanga Development Forum	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	3	2	2	2	3	0	0	0	0	0	0	0	12

3.5 Financials & UIP Levy contributions:	July 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19	Total
Monthly financials completed	Y	Y	Y	Y	Y								

M4 off ramp (east side) grass cut & edged	100%	100%	100%	100%	100%								
M4 on ramp (east side) grass cut & edged	100%	100%	100%	100%	100%								
Lagoon Drive centre islands	100%	100%	100%	100%	100%								
Grass cut, edged, swept & maintained weekly	100%	100%	100%	100%	100%								
Grass & flower beds watered where possible	100%	100%	100%	100%	100%								
Flower beds maintained	100%	100%	100%	100%	100%								
Post office to Flamingo Lane: embankment grass cut	100%	100%	100%	100%	100%								

4,0 Communication

4,1 Website Stats	July 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19	Total
Page Loads - total number of pages viewed	3055	3340	2543	4514	3931	0	0	0	0	0	0	0	17383
Unique visits	2592	2733	2184	2382	3247	0	0	0	0	0	0	0	13138
New Visitor - as total of sessions	839	1057	821	1,266	1228	0	0	0	0	0	0	0	3946
Returning Visitor - as total of sessions	888	802	699	1,116	898	0	0	0	0	0	0	0	3288
News items posted to home page	15	12	9	20	15	0	0	0	0	0	0	0	71

Top 3 Landing Pages for website	July 19	Aug 19	Sep 19	Oct 19	Nov 19	Dec 19
	Latest News	Latest News	Latest News	Latest News	Latest News	
	Home Page	Home Page	Home Page	Home Page	Movie On	
	Home Page	Oceans	Oceans	Oceans	Home Page	
	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19

4,2 Social Media / Newsletter	July 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19	Total
No. of Instagram Posts	8	9	10	21	15								63
Instagram Followers	1015	1026	13	1302	1478								4834
No. of Facebook posts	15	16	18	30	20								99
Facebook Likes	5 235	5 260	5 429	5 732	5 855								27 511
Facebook post Reach - max people exposed to a post	6100	2300	71 000	37 500	16 200								133100
Content of Facebook Post that reach max people	Shark Net Removal	Oceans Construction Update	Dolphin Rescue	National Anthem In Village	Parking Cones								N/A
Number of newsletters sent out	5	2	1	3	2								13
Everlytic Newsletter Database	1300	1345	1330	1341	1500								6816
Total App Downloads	1232	1249	1266	1304	1359								6410
No. of Push notifications sent	18	11	16	23	20								88
Total Media AVE - Print	R2 351 107,69	R1 481 345,48	R1 430 634,60	R659 416,31	R1 300 277,64								R7 222 781,72
Total Media AVE - Broadcast	R40 334,00	R2 816,00	R22 636,00	R9 526,67	R0,00								R75 312,67
Total Media AVE - Online	R752 618,66	R842 421,28	R813 277,84	R1 254 599,68	R749 905,15								R4 412 822,61
Number of clips for month	47	67	74	74	60								322