

uMhlanga UIP Operational Stats 2018/2019

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1,0 Security

1,1 Crime stats based on incidents reported to the UIP - managed areas include: Umhlanga Prom. and Village UIP, Southern Prom. Properties, Northern Prom. Properties, Park to Park

| | Jul18 | | Aug 18 | | Sep 18 | | Oct 18 | | Nov 18 | | Dec 18 | | Jan 19 | | Feb 19 | | Mar 19 | | Apr19 | | May19 | | Jun 18 | | Total |
|--|-------|------|--------|------|--------|------|--------|-----|--------|-----|--------|------|--------|-----|--------|-----|--------|-----|-------|-----|-------|-----|--------|-----|-------|
| | Pub | Pvt. | Pub | Pvt. | Pub | Pvt. | Pub | Pvt | Pub | Pvt | Pub | Pvt. | Pub | Pvt | Pub | Pvt | Pub | Pvt | Pub | Pvt | Pub | Pvt | Pub | Pvt | |
| UIP Actions with other Law Enforcement Departments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| UIP arrests & hand over to SAPF / Metro Police | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| UIP call outs to SAPF / Metro Police | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| SAPF/Metro/UIP security ops in precincts | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Contact Crimes in grey | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Murder | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Attempted murder | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sexual offences | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Assault (Grievous Bodily Harm) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Assault common | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Common robbery | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Robbery with aggravating circumstances | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Carjacking | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Robbery at Residential premises | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Robbery at Non residential premises | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Malicious damage to property | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Burglary Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Burglary Non Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Theft of motor vehicle | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Theft out of motor vehicle | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Drug related crime | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| All theft not mentioned elsewhere | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Vehicle accidents | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Other | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Deaths | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Security

| 1,2 By-law Enforcement - managed areas include: Umhlanga Promenade, Southern Promenade Properties, Northern Promenade Properties and Park to Park | | | | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|---|---|---|---|--------------|
| Promenade and Beach: | | | | | | | | | | | | | Total |
| Camping on beach | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Drinking in public - prevention measures | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Drinking in public | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Fights / brawls defused | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Fishing in prohibitive areas | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Illegal informal traders removed | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Open fires /gas braais | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Public disturbance | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Public indecency | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Skateboards / bicycles | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Suspicious people questioned | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Swimming after hours | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Unauthorized vehicles | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Unleashed dogs | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lagoon Dr, McCaus. Cres & Village: | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Drinking in public | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Fights / brawls defused | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Illegal car guards removed | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Illegal informal traders removed | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Pamphlet distribution | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Public disturbance | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Public indecency | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Suspicious people questioned | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| 1,3 UIP security contractor weekly SLA performance assessment: | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Number of calls received on the emergency tel number | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Village Green control room in good order | Y | | | | | | | | | | | | |
| Radio system in good working order | Y | | | | | | | | | | | | |
| Response vehicle in good working order | Y | | | | | | | | | | | | |
| Patrol golfcart in good working order | Y | | | | | | | | | | | | |
| SO equipment non compliance | Y | | | | | | | | | | | | |
| SO dress code non compliance | Y | | | | | | | | | | | | |
| Monthly Shift Report - shifts short | Y | | | | | | | | | | | | |
| Monthly Incident Report | Y | | | | | | | | | | | | |
| Monthly Security and Bylaw Stats Report | Y | | | | | | | | | | | | |

2,0 Optimising Municipal Service Delivery

| 2,1 | Municipal faults reported and followed up | Jul18 | Aug 18 | Sep 18 | Oct 18 | Nov 18 | Dec 18 | Jan 19 | Feb 19 | Mar 19 | Apr19 | May19 | Jun 18 | Total |
|-----|--|-------|--------|--------|--------|--------|--------|--------|--------|--------|-------|-------|--------|-------|
| | Business Support (Informal Traders) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Coastal Engineering | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Contacts | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | DSW | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Economic Development & Engineering | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Electrical (street & Promenade Lights) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | eThekwini Transport Authority (ETA) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Health | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Metro police | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Parks (beaches & safety) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Pollution & Environment | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Provincial Dept, Transport | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Roads (pot holes, kerbing, signage, marking) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Signage & Advertising | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Traffic Lights | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Urban Design | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Waste Water | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Other | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

3,0 UIP Operational Stats

| 3,1 | Service requests from UIP members & stakeholders (customers) | Jul18 | Aug 18 | Sep 18 | Oct 18 | Nov 18 | Dec 18 | Jan 19 | Feb 19 | Mar 19 | Apr19 | May19 | Jun 18 | Total |
|-----|---|-------|--------|--------|--------|--------|--------|--------|--------|--------|-------|-------|--------|-------|
| | Number service requests received for the month (eTM +UIP tasking) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Running total of unresolved serv. requests - tasking eTM | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Running total of unresolved serv. requests - tasking UIP | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| 3,2 | UIP services (initiated by UIP management) | Jul18 | Aug 18 | Sep 18 | Oct 18 | Nov 18 | Dec 18 | Jan 19 | Feb 19 | Mar 19 | Apr19 | May19 | Jun 18 | Total |
|-----|--|-------|--------|--------|--------|--------|--------|--------|--------|--------|-------|-------|--------|-------|
| | Number of service requests to eTM | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Running total of unresolved serv. request to eTM | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Running total of unresolved serv. request to UIP contractors | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| 3,3 | UIP Special Projects Completed | Jul18 | Aug 18 | Sep 18 | Oct 18 | Nov 18 | Dec 18 | Jan 19 | Feb 19 | Mar 19 | Apr19 | May19 | Jun 18 | Total |
|-----|--------------------------------|-------|--------|--------|--------|--------|--------|--------|--------|--------|-------|-------|--------|-------|
| | Maintenance projects | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Greening projects | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Graffiti tags removed | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Waste bags removed | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Animal rescue | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| 3,4 | Standing Meetings Attended | Jul18 | Aug 18 | Sep 18 | Oct 18 | Nov 18 | Dec 18 | Jan 19 | Feb 19 | Mar 19 | Apr19 | May19 | Jun 18 | Total |
|-----|--|-------|--------|--------|--------|--------|--------|--------|--------|--------|-------|-------|--------|-------|
| | Municipal FESMAC (Sec. services) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Monthly - UIP Secure. Forum (Sec. services) | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| | Monthly - SAPF / CPF Sec. 3A (Sec. services) | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| | Monthly - SAPF / CPF Business Forum | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Council UIP Forum | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| | Umhlanga Development Forum | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Total | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 |

| | | | | | | | | | | | | | | |
|-----|--|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------|
| 3,5 | Financials & UIP Levy contributions: | | | | | | | | | | | | | Total |
| | Monthly financials completed | Y | | | | | | | | | | | | |
| | 6 monthly reconciling of UIP levy receipts | Y | | | | | | | | | | | | |
| 3,6 | UIP cleaning contractor weekly performance assessment: | | | | | | | | | | | | | Total |
| | Shifts short | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Late arrivals | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Dress code non compliant | Y | | | | | | | | | | | | |
| | Equipment non compliant | Y | | | | | | | | | | | | |
| | Areas cleaned and maintained | Y | | | | | | | | | | | | |
| | Promenade walkway | Y | | | | | | | | | | | | |
| | Promenade servitudes | Y | | | | | | | | | | | | |
| | Lagoon Drive (Ocean Way to Fleetwood) | Y | | | | | | | | | | | | |
| | McCausland Crescent | Y | | | | | | | | | | | | |
| | Ocean Way | Y | | | | | | | | | | | | |
| | M4 on and off ramp | Y | | | | | | | | | | | | |
| | Lighthouse Road | Y | | | | | | | | | | | | |
| | Chartwell Drive | Y | | | | | | | | | | | | |
| | Ridge Road | Y | | | | | | | | | | | | |
| 3,7 | UIP landscape contractor weekly performance assessment: | Jul18 | Aug 18 | Sep 18 | Oct 18 | Nov 18 | Dec 18 | Jan 19 | Feb 19 | Mar 19 | Apr19 | May19 | Jun 18 | Total |
| | Shifts short | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| | Late arrival days | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| | Dress code compliant | Y | | | | | | | | | | | | |
| | | % of Target | % of Target | % of Target | % of Target | % of Target | % of Target | % of Target | % of Target | % of Target | % of Target | % of Target | % of Target | |
| | Village Green | 100% | | | | | | | | | | | | |
| | Grass cut weekly & maintained | 100% | | | | | | | | | | | | |
| | Grass and flower beds watered daily | 100% | | | | | | | | | | | | |
| | Flower beds maintained | 100% | | | | | | | | | | | | |
| | McCausland Cres: grass cut & edged weekly | 100% | | | | | | | | | | | | |
| | Lord Prawn / Gusto's Coffee Shop verge | 100% | | | | | | | | | | | | |
| | EL Maurice restaurant verge | 100% | | | | | | | | | | | | |
| | Chartwell Drive: | 100% | | | | | | | | | | | | |
| | All flower beds M & W | 100% | | | | | | | | | | | | |
| | Tree planter bases to be densely planted | 100% | | | | | | | | | | | | |
| | Centre island base of palm trees weeded | 100% | | | | | | | | | | | | |
| | Centre island paving sprayed for weeds | 100% | | | | | | | | | | | | |
| | Ocean Way: | 100% | | | | | | | | | | | | |
| | All flower beds M & W | 100% | | | | | | | | | | | | |
| | Ridge Rd: | 100% | | | | | | | | | | | | |
| | All flower beds maintained and watered | 100% | | | | | | | | | | | | |
| | Planter boxes at base of palm trees M & W | 100% | | | | | | | | | | | | |
| | Lighthouse Rd: | 100% | | | | | | | | | | | | |
| | M4 off ramp (east side) grass cut & edged | 100% | | | | | | | | | | | | |
| | M4 on ramp (east side) grass cut & edged | 100% | | | | | | | | | | | | |
| | Lagoon Drive centre islands | 100% | | | | | | | | | | | | |
| | Grass cut, edged, swept & maintained weekly | 100% | | | | | | | | | | | | |
| | Grass & flower beds watered where possible | 100% | | | | | | | | | | | | |
| | Flower beds maintained | 100% | | | | | | | | | | | | |
| | Post office to Flamingo Lane: embankment grass cut | 100% | | | | | | | | | | | | |

4,0 Communication

| 4,1 Website Stats | Jul18 | Aug 18 | Sep 18 | Oct 18 | Nov 18 | Dec 18 | Jan 19 | Feb 19 | Mar 19 | Apr19 | May19 | Jun 18 | Total |
|---|-------|--------|--------|--------|--------|--------|--------|--------|--------|-------|-------|--------|-------|
| Page Loads - total number of pages viewed | 3055 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3055 |
| Unique visits | 2592 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2592 |
| New Visitor - as total of sessions | 839 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 839 |
| Returning Visitor - as total of sessions | 888 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 888 |
| News items posted to home page | 15 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 15 |

| Top 3 Landing Pages for website | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 | Dec-18 | Jan-19 | | | | | | | |
|---------------------------------|-------------|--------|--------|--------|--------|--------|--------|--|--|--|--|--|--|--|
| | Latest News | | | | | | | | | | | | | |
| Home Page | | | | | | | | | | | | | | |
| Home Page | | | | | | | | | | | | | | |
| | Feb-19 | Mar-19 | Apr-19 | May-19 | Jun-19 | | | | | | | | | |
| | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | |

| 4,2 Social Media / Newsletter | Jul18 | Aug 18 | Sep 18 | Oct 18 | Nov 18 | Dec 18 | Jan 19 | Feb 19 | Mar 19 | Apr19 | May19 | Jun 18 | |
|--|-------------------|--------|--------|--------|--------|--------|--------|--------|--------|-------|-------|--------|------|
| No. of Instagram Posts | 8 | | | | | | | | | | | | 8 |
| Instagram Followers | 1015 | | | | | | | | | | | | 1015 |
| No. of Facebook posts | 15 | | | | | | | | | | | | 15 |
| Facebook Likes | 5235 | | | | | | | | | | | | 5235 |
| Facebook post Reach - max people exposed to a post | 6100 | | | | | | | | | | | | 6100 |
| Content of Facebook Post that reach max people | Shark Net Removal | | | | | | | | | | | | |
| Number of newsletters sent out | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 |
| Everlytic Newsletter Database | 1300 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1300 |
| Total App Downloads | 1232 | | | | | | | | | | | | |
| No. of Push notifications sent | 18 | | | | | | | | | | | | |
| Total Media AVE - Print * | R 2 351 107.69 | | | | | | | | | | | | |
| Total Media AVE - Broadcast* | R 40 334.00 | | | | | | | | | | | | |
| Total Media AVE - Online* | R 752 618.66 | | | | | | | | | | | | |
| Number of clips for month | 47 | | | | | | | | | | | | |

*media coverage in the process of being filtered for more specific search terms